



Building Trust

and great homes



0800 RIVA HOMES

www.rivahomes.co.nz

Friendly advice you can trust



Gerad & Danielle Lett
Owners | Riva Homes Ltd

About Us...

Who We Are & How We Build Trust

We are family people, and we know how important a good home is to every Kiwi family. That's because we've been there ourselves. We built the home we live in, and we know what a complex and worrying business building your own home can be. When we started Riva Homes, we asked ourselves: if we were building a new home now, what would we want and expect from our builder?

Trustworthy, Transparent & Customer Focused - Our Foundations

We decided that we'd want to have a builder we could trust and we'd want to work with people who really listened - and were genuinely helpful. We would want a transparent process we understood and were kept up-to-date with. We would want to feel like we are truly valued as a customer and supported through the whole build process. So we set out to make these values the foundations of Riva Homes.

Gerad's a Master Builder with 20 years' experience under his belt.

"I had always loved building new homes for customers, but I felt uncomfortable with how some of the bigger companies treated their customers. To some, customers were like numbers, rather than people who needed different things, and I hated seeing good people being taken advantage of, or not getting what they really wanted"

Our Team - Part Of The Extended Riva Homes Family

Part of building trust is having a team of contractors and tradespeople we know and have complete confidence in. Our team forms part of the Riva Homes family. These are people who share our values of treating our customers with respect and of being open and honest.

We Build Our Reputation On Exceeding Expectations

Most of our business comes from happy customers who refer us to their family and friends. We're proud of our reputation for building people homes they love. For not only meeting customers expectations, but exceeding them.

At Riva Homes, we believe in freely giving you all the information and advice you need to get a great home. We're confident in our expertise, and we're happy to pass it on to you.

We'd love to work with you to create your dream home, just the way you want it.

As Part Of Your Riva Experience You Get...

A Dedicated Customer Relationship Manager

As part of the full service Riva Homes provides you for your build, you will get a Customer Relationship Manager dedicated to looking after you through the build process. You will have regular meetings with them and they will be your first point of contact for all questions and queries.

A Project Manager

We have a full time Project Manager who will keep the job and all trades on track and running smoothly. On occasion you may meet with them to discuss variations, changes and progress - but usually they are heads down, bottom-up getting your job completed to schedule.

A Colour Consultant

Our Colour Consultant will work with you to make all of your colour selections inside and out. They will help select bathroom and kitchen fittings, along with floor coverings and other details depending what you would like help with. There will be deadlines to have selections in so you will meet with the Colour Consultant early on in the build to start planning. This is the exciting part!

A Master Builder

Your job will be overseen by Gerad, our owner and Master Builder. Rest assured you are in good hands here. Gerad will oversee the build and ensure things are running exactly the way they are meant to.

Local, Kiwi building company

10 Year Master Builders Guarantee




Sit Back & Enjoy The View, Knowing All The Hard Work Building Your Home Is Covered By Master Builders 10 Year Guarantee

Master Builder Guarantees are the most comprehensive products available and only a Registered Master Builder can offer them to you - the best guarantee products from the best builders.


The range of products (10 Year Premium, the 10 Year Standard and the 10 Year Kiwi) offer flexibility of cover as well as the option to transfer to a new homeowner, should you wish to sell your property. Ask us about the types of cover, the cost and what would work for you.

Riva Homes New Home Care Package

With so many parts to a building we are realistic enough to know that although we would love it to be perfect the first time, there may be some issues that arise after you move in. No need to worry though, we book a 60 day and 11 month visit with you after handover to go over any defects and get them sorted out ASAP. This service and maintenance offering is called our Home Care Package.

A wide-angle photograph of a modern kitchen interior. The kitchen features white cabinetry, a white countertop, and a white backsplash. A stainless steel range hood is mounted above the stove. A large window or glass door provides a view of the outdoors, where a wooden fence and greenery are visible. The floor is made of light-colored wood. The overall atmosphere is bright and clean.

“All the homes we build are our show homes, and we are as proud of them as our customers are. Our homes are designed for real people to live in - and how well they work for customers is the real test of their success”

A close-up photograph of a hand holding a heart-shaped metal cookie cutter. The hand is positioned on the left side of the frame, with the thumb and index finger gripping the sides of the cutter. The background is a soft, out-of-focus grey. The lighting is warm, highlighting the metallic sheen of the cutter and the skin of the hand.

**“We work to your needs and budget,
offering good, better and best packages
on everything. It’s up to you.
No cookie cutters here”**

What We Do... New Builds!

We build Architectural homes to standard town-houses, single and double storey, major or minor dwellings, forever homes or investment homes - we can do it all.

We can design and prepare plans for you, or you can bring us your existing plans. We work alongside many Architects and are happy to work with someone you specify.

Other Services We Can Provide

- Site assessments and feasibility studies
- Scheme plans
- Advice and planning for subdivision
- Minor Dwellings
- Developments

Market Snapshot



There Are 3 Important Trends In The Building Industry Happening Right Now

- A shortage of sections and houses, along with increased building material costs.
- Cowboys within the building industry (the next wave of leaky homes due to poor workmanship!).
- Corporatisation of building companies, that are not customer orientated.

How Can Riva Help?

- We offer fixed price contracts and transparent pricing - along with a complete build schedule that we share with you from the start.
- We have teams of skilled and qualified builders and tradesmen. Our Master Builder and Owner, Gerad, keeps everyone in-check and ensures our high quality standards are met at all times. We also offer Master Builders 10 year Guarantees.
- You are dealing with real people (we aren't a faceless corporate) and you have a dedicated Customer Relationship Manager who keeps you updated and involved throughout the build.

We know building a new home can be a scary and daunting process, that involves a significant investment. Let us help you navigate through building pitfalls and look after you through the entire build. That's how we Build Trust.



Recent Builds

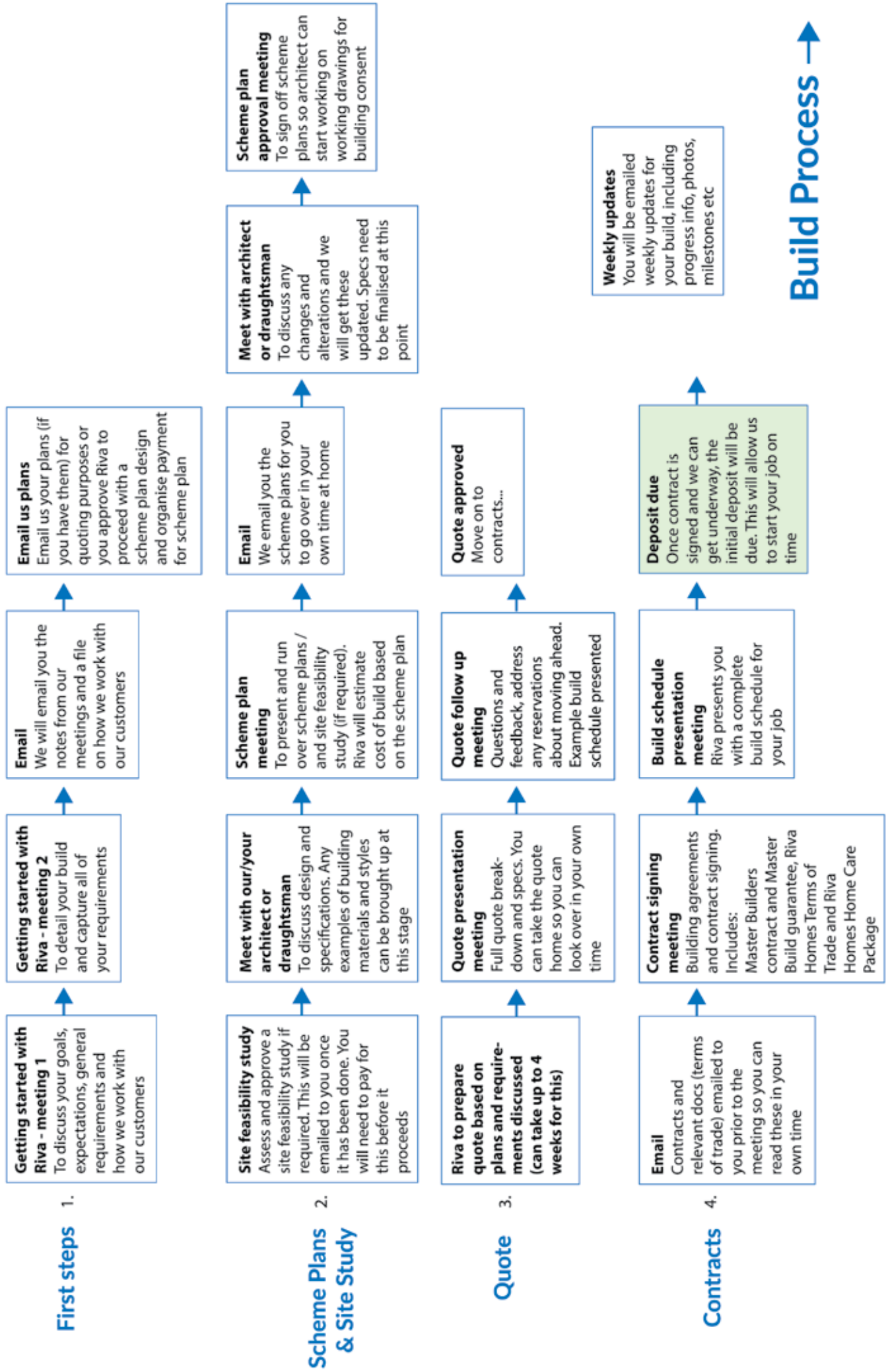
- Mt Wellington Highway (3 x New Townhouses, completed Christmas 2016)
- Casuarina Road, Bucklands Beach (Minor Dwelling and Large Extension, completion early 2017)
- Casuarina Road, Bucklands Beach (New Build, completion early 2017)
- Van Brugh, Bucklands Beach (Minor Dwelling, completion early 2017)



How We Work With Our Customers

There Are A Couple Of Key Questions We Will Need To Ask You

- Have you got plans or do you need them prepared?
- Do you have building consent (it's ok if you don't we can help with planning)?
- What kind of end product are you after (and to what spec)?
- Do you have a budget in mind?



So where to from here?
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